Privacy Policy

Steel Media Ltd Northgate House, Upper Borough Walls, Bath, BA1 1RG, United Kingdom
Registration number: 04352070 (England & Wales)

The following websites are owned and operated by Steel Media Limited:

Steel Media also runs a series of industry events, such as Pocket Gamer Connects, Dubai GameExpo Summit, BlockchainGamer Connects, XR Connects, PC Connects, The Big Indie Pitch, Pocket Gamer Parties and Pocket Gamer Mobile Mixers.

Steel Media Ltd is registered in England under company number 04352070 and our registered office is at Northgate House, Upper Borough Walls, Bath, BA1 1RG, United Kingdom.

For the purposes of the Data Protection Act 1998 and the General Data Protection Regulation (GDPR), we are the data controller.

We are registered as a data controller with the Information Commissioner's Office under registration number Z9825553.

This privacy policy covers all of Steel Media's websites, events and any information obtained through all Steel Media websites or from other sources stored on servers operated and maintained by or on behalf of Steel Media Limited, and has been prepared to meet the requirements of the UK's Data Protection Act 1998 and the General Data Protection Regulation (GDPR). It's intended to help you understand our practices relating to the collection, protection, disclosure and use of any personal data that you provide to us, or that we collect from you, whilst you visit our sites. By "personal data", we mean any information about you that could be used to help identify you.

Nothing in this privacy policy limits your legal rights in relation to your personal data.

By providing your personal data to us, you agree that we may collect and use the personal data you provide in the ways described in this privacy policy. Please read each of the following sections carefully to understand our views and practices. If you do not agree with the terms of this privacy policy, please do not provide any personal data to us.

Please note that we may need to update this privacy policy from time to time to reflect changes in our practices and the law. We recommend that you check this page regularly to ensure that you have read the most recent version and that you are happy with any changes.

INFORMATION WE COLLECT

We may collect and process the following personal data about you:

1. Information about your use of our sites including details of your visits such as pages viewed and the resources that you access. Such information includes traffic data, location data, operating system and other communication data.

2. Information provided voluntarily by you. For example, when you create an account or engage in our services you may need to provide your name, address, email address, telephone number and/or company name.

3. Information provided when you order an admission ticket/pass for any of our conferences, parties or networking events.

4. Information that you provide when you communicate with us by any means, including when you comment on our site, respond to our marketing communications, enter our competitions, complete our voluntary surveys or report a problem with our site.

5. Your email address when you subscribe to receive information about our website news, offers and competitions.
USE OF COOKIES
Our sites use cookies to distinguish you from other visitors. This can help us to provide you with a more personalised experience when you browse the sites and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them, please take a look at our cookie policy.

USE OF YOUR INFORMATION
We use the information that we collect from you for one or more of the following purposes:

1. To provide the products and services you order from us and to carry out our obligations and exercise our rights arising from those orders.
2. To provide information to you that you request from us relating to our products or services.
3. To inform you of any changes to our site and/or our products and services.
4. To administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.
5. To ensure that content from our site is presented in the most effective manner for you and for your computer.
6. To provide you with information about news, products and services we offer that we feel may interest you by email and/or SMS. We will send that information by electronic mail (including email and/or SMS) only if:
   a. you have consented to this, for example by opting in at the time you create an account, place an order or complete an email subscription form on our sites; or
   b. the information is about our events and services similar to those which were the subject of a previous provision to you and you have not opted out of receiving such marketing messages; or
   c. where we are permitted to do so by law without consent.
   If you do not want us to use your personal data in this way, please let us know using our contact details at the end of this privacy policy.
7. To allow you to network with other attendees at our industry events and to facilitate business relationships via our secure meeting portal.

STORING YOUR PERSONAL DATA
We will only retain and use your personal information for as long as we need it for the purposes set out in this privacy policy or as otherwise required by law.

Unfortunately the sending of information via the internet is not totally secure and on occasion such information can be intercepted. We cannot guarantee the security of data that you choose to send us electronically and therefore sending such information is entirely at your own risk but once received, all information is stored on our secure servers and we have in place a level of security appropriate to the nature of the information stored and the harm that might result from a breach of security.

The information that we collect from you may be transferred to a destination outside the European Economic Area ("EEA"), where it will be stored by us or by one of our suppliers. It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such suppliers and staff may be engaged in, among other things, the provision of support services. We will take reasonable steps to ensure adequate security for any of your information transferred outside the EEA, but please be aware that destinations outside the EEA to which your information may be transferred may have data protection laws which do not offer the same level of protection for your information as those in force in the EEA. By using our site and submitting your information to us, you agree to the transfer, storing and processing of such information outside the EEA as set out in this privacy policy. By using the website and submitting your personal information, you agree to this transfer, storing or processing of such personal information outside the EEA as set out in this privacy policy.
DISCLOSING YOUR INFORMATION

We may share your personal data with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006 ("Group").

We will not disclose your personal information to any other party other than in accordance with this privacy policy and in the circumstances detailed below:

1. We may disclose your personal data to our subcontractors and other suppliers and service providers who we engage to assist with our administrative or business functions and to deal with any other matters in connection with our sites, our events and services and any agreements we enter into with you.

2. We may disclose your personal data to analytics and search engine providers that assist us in the improvement and optimisation of our site.

3. We may disclose your personal data to advertisers and advertising networks that require anonymised data to select and serve relevant adverts to you and others. We may provide them with aggregate information about our users (for example, we may inform them that 100 women aged 18-30 have clicked on their advertisement on any given day). We may also use such aggregate information to help advertisers reach the kind of audience they want to target (for example, men in a particular location). We may make use of the information we have collected from you to enable us to comply with our advertisers’ wishes by displaying their advertisement to that target audience.

4. In the event that we sell or buy any business or assets, we may disclose your personal data to the prospective seller or buyer.

5. If Steel Media Limited, or substantially all of its or their assets, are acquired by a third party, in which case personal data held by it about its or their clients/users may be one of the transferred assets.

6. If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms and Conditions and other agreements; or to protect the rights, property, or safety of Steel Media Limited or any member of the company or others.

7. Where we have obtained explicit consent from you, at time of entry or order, to disclose your contact details to other event attendees, competition and event sponsors.

THIRD PARTY LINKS

This privacy policy only covers Steel Media owned sites. On occasion we include links to third parties on our sites. Where we provide a link it does not mean that we endorse or approve that site's policy towards visitor privacy. You should review their privacy policy and consider their reputation before sending them any personal data.

ADVERTISING SERVICES PROVIDED BY PLAYWIRE

All or partial advertising on these websites are managed by Playwire LLC. If Playwire publisher advertising services are used, Playwire LLC may collect and use certain aggregated and anonymized data for advertising purposes.

To learn more about the types of data collected, how data is used and your choices as a user, please visit https://www.playwire.com/privacy-policy

OPTING OUT OF MARKETING

You have the right to ask us not to process your personal data for marketing purposes. If you would like to do so, just let us know using our contact details at the end of this privacy policy. However, if you exercise your right to opt-out of receiving marketing messages from us, please be aware that you may continue to receive certain non-marketing communications from us. For example, we may still need to contact you about important changes to our events, services or site that affect you or about any agreements or contracts we may have entered into with you.

OPTING OUT OF OUR NETWORKING TOOLS

You have the right to ask us not to process your personal data for networking or meeting system purposes. If you would like to do so, just let us know using our contact details at the end of this privacy policy.
COMPETITIONS
By entering a Steel Media website competition you are agreeing for your name, email and answers to be recorded for the purpose of contacting you in the event that you are a finalist or winner, and with news, information and offers which we feel would be of interest to you. You can opt out of receiving newsletters by sending an email to privacy@steelmedia.co.uk, giving them your email address and details of the email newsletter you no longer wish to receive. We do not pass your details on to any third party unless we have explicitly declared this at the time of entry and requested by the Competition sponsor.
You may be disqualified from being eligible from winning the Competition if you have not supplied full content details either at the time of entry or via updating your profile/user area.

ACCESS TO INFORMATION
In accordance with the Data Protection Act 1998 and the GDPR you have the right to see a record of any personal data that we hold relating to you. Please note that we reserve the right to charge a fee of GBP 20.00 to cover costs incurred by us in accessing and providing you with the information. If you would like a copy of this information, please write to us at the address below providing as much detail as possible to ensure we can locate the correct information.

CONTACTING US
Please do not hesitate to contact us regarding any matter relating to this privacy policy. Questions, comments and requests regarding this privacy policy are welcomed and should be sent to us by email at legal@steelmedia.co.uk or by post to Steel Media Ltd, Northgate House, Upper Borough Walls, Bath, BA1 1RG, United Kingdom.

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STEEL MEDIA LTD